

PSA Impact Assessment Mozambique

Hiring and Managing Research Firm

Background Information

- PSA in existence since 1990
- 2010: 217.000 households
- Rudimentary MIS system
- Need to feed political dialogue with impact data
- Baseline survey in 2008 and follow-up survey in 2009
- Data collection and entry by national firm, data analysis by IPC-IG

Constraining Factors

1. Limited national market gives little choice in research firm for data collection and entry
2. Characteristics of programme and claimholders influence data collection process and data cleaning

Lessons Learnt Regarding Preparation

- Try and get as many firms to react to tender as possible and give briefing possibility
- Be on the same page regarding Terms and Conditions of ToR
- Ensure appropriate timing and time for implementation
- Discuss questionnaire with designers and implementers to ensure cultural and context compatibility and understanding (of concepts)

Lessons Learnt Regarding Implementation

- Train enumerators in necessary survey skills to obtain correct answers and minimise inconsistencies
- Ensure rigorous, independent quality control from experienced expert during survey implementation (incl. following ToR)
- Choice of communication channels between data collectors and analysts
- Agree upon an acceptable consistency level
- Guarantee proper preservation of questionnaire

Good Luck