

MIS: RETHINKING PURPOSE FOR GREATER SUCCESS

Presented by R. Drake Warrick Regional Workshop on Social Cash Transfer Sponsored by UNICEF Maseru, Lesotho 21 September 2010

RETHINKING PURPOSE

• MIS for the organization

- An information system is "a set of procedures that collects (or retrieves), processes, stores, and disseminates information to support decision making and control.

- Information systems are formal, computer based systems that play an integral role in organizations.



2

WHAT MAKES A GOOD System

• Developed around organizational readiness

-anticipated and desired change identified,
-aligned with vision, mission, and strategic plan,
-resources available to begin development,
-active organizational champion,
-stakeholder support,
-clear ownership over the system.

SOUND STRATEGIC CHOICE

• Avoid ad hoc system development

-Complicated manual procedures,
-Users lack confidence,
-New system is cumbersome and time-consuming,
-Some of the functionality remains unused,
-Users learn quirks of the system,
-Manual processes are used.

OUTCOMES OF SOUND CHOICES

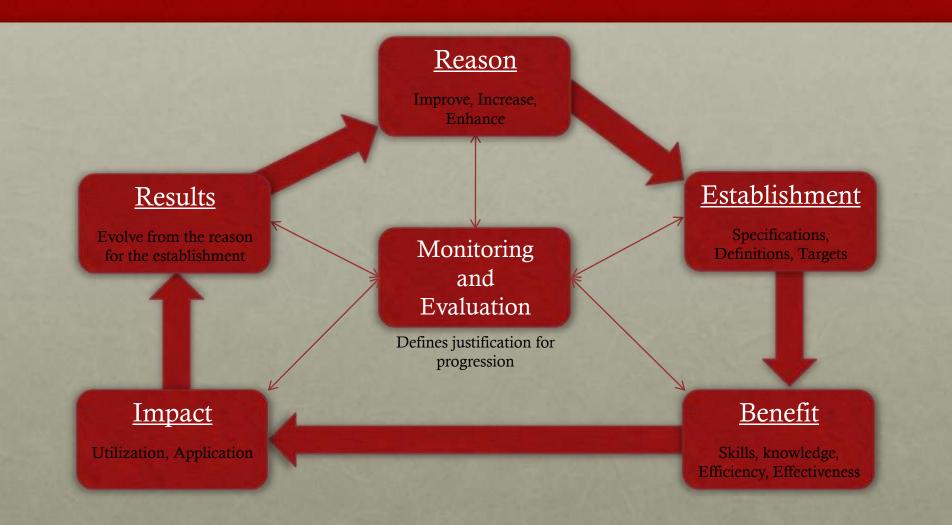
Optimal organizational performance

-ensures the accurate and timely management of data, -minimizes error,

-enhances information access and dissemination,

- -meets cross-cutting requirements such as:
 - -Governance and Institutional Coordination
 - -Infrastructure and Human Resources
 - -Application Management

MODEL DEVELOPMENT



SUCCESSFUL CT SYSTEMS

National Project and Not Isolated Endeavor

-provide information services to many organizational stakeholders,

-decentralized design providing information services to users in a cost-efficient manner,

-enable internal and external access through a 'userfriendly' interface, and

-be a low-cost technology which is widely used in the market place.

THANK YOU

Questions