

## Community Questionnaire

### Section A: Preliminary Details

*The ideal community group for this survey includes members of the **local assistance committee and health workers, but possibly NOT the chief.** If possible it should be a mixture of elders and younger adult and an equal mix of men and women. Suggested size is four adults.*

◆ Interviewer: Complete		Name				Code			
HH0 Q1	District								
HH0 Q2	Community Council								
HH0 Q3	Cluster Code								
HH0 Q4	Village (Name and Code)								
HH0 Q5	Ecological Zone	(LOWLANDS=1, FOOTHILLS=2, MOUNTAINS=3, SENQU RIVER VALLEY=4)							
HH0 Q6	Date: dd/mm/yyyy	Time at start: hh/mm	Time at finish: hh/mm	Number of participants		Interviewer ID Code			

### Preamble

My name is \_\_\_\_\_ and I am from Sechaba consultancy. We are doing a study on behalf of the Ministry of Social Development of the Lesotho Government. The purpose of the study is to understand living conditions of the population of Lesotho. I would like to talk to four adults. If possible, the group should include **members of the local assistance committee and local health workers**, elder and younger people, men and women. It will take just over one hour. We would greatly appreciate your co-operation in this research because your experience and your suggestions are very important. The information that you provide us with will be kept confidential, and is for research purposes only. Your names will not appear in any report that comes out of this study. The information will be used for improving services only. I would like to ask you some questions about all the people in this village and some other things about the village, for example, transport services or access to shops. When you are answering questions about the people here I would like you to answer in general for the people in the immediate village. It is important to think about the behaviour of the poorest people when answering these questions.

## Community Questionnaire

### Section B: Interviewee Roster

#### Roster

ID	Name of Respondent	What sex is the respondent?	What age is the respondent?	What is the respondent's cellphone number?	What is his/her role in the community?
		Male 01 Female 02	Write age in Years	Write 9998 if not available	Local assistance comitee 01 Local health worker 02 Chief or traditional leader 03 Other specific role (specify) 04 Normal community member 06
	B Q1	B Q2	B Q3	B Q4	B Q5
1					
2					
3					
4					
5					
6					

### Section C: Civil Infrastructure & Seasonality

	Question Description	Response guidelines	
C Q1	Are there currently any roads / tracks into this village that a car can access? /	Yes ► C Q3 01 No 02	
C Q2	How long does it take to <u>walk</u> from the chief's house to the nearest road?	HH-MM <i>Interviewer: After answering ► C Q5</i>	____ - ____ H H M M
C Q3	For how many months of the year is it NOT possible to leave this village by motor vehicle <i>ON MOST DAYS?</i>	Write number of months in whole months. If possible all year, write 00 If never possible to leave the village on vehicle, write 12	
C Q4	◆ <i>INTERVIEWER: What is the current quality of the main road into this village?</i>	Mud / dirt – good condition 01 Mud / dirt – poor condition 02 Compacted stones – good condition 03 Compacted stones – poor condition 04 Tarmac – good condition 05 Tarmac – poor condition 06 No road 98	
C Q5	What is the name of the nearest town / urban centre?		

	Question Description	Response guidelines	
C Q6	Is it possible to get from this village (or the closest road) to this town / urban centre by public motor transport?	Yes 01 No ► C Q8 02	
C Q7	How much does it cost to make a trip to this town / urban centre by public transport (there and back)?	Write in Maloti	M

C Q8	How long would it normally take for a healthy person to travel from the chief's house to get to the following places and back?	A) Time	B) Mode of transport used most often
	<i>Interviewer: Prompt. Note that distance to and from may be different (down/up-hill) – probe accordingly</i>	HH - MM	01 = On foot 02 = Horse, donkey or non motorized vehicle 03 = Motorized vehicle  <i>Interviewer: Always use the largest code if more than one mode of transport</i>
	a) The town / urban centre mentioned above		
	b) The food market or shop where most people buy their groceries		
	c) The nearest pharmacy/chemist (place where you can buy drugs)		
	d) The nearest Post Office		
	e) The nearest Public phone		
	f) The nearest miller		
	g) The nearest place where you can get phone signal		
	h) Nearest public agricultural extension office		
	i) Livestock veterinarian		

## Community Questionnaire Section D: Agriculture

D Q1	What proportion of households in the village are landless?	None Very few About one in ten About one quarter	01 02 03 04	About one half About three quarters Almost all DK	05 06 07 99		
D Q2	Are there community or public lands available for use by livestock ?	01 = Yes 02 = No ► <b>D Q7</b>					
D Q3	Is use restricted to members of the community?	01 = Yes 02 = No					
D Q4	How is access to grazing land allocated?	01 = Free for all 02 = Seasonal rotation among members 03 = Long term allocation 77 = Other (specify)					
D Q5	Do people provide payment for the use of communal or public land, either in cash or in kind, including labor?	01 = Yes 02 = No					
D Q6	What proportion of the households with livestock in the village, make use of communal or public lands?	None Very few About one in ten About one quarter	00 01 02 03	About one half About three quarters Almost all DK	04 05 06 99		

Crop	D Q7	D Q8	D Q9	D Q10	D Q11
	Did anyone in the village grow [ ] in the past 12 months?  01 = Yes 02 = No ► <b>Next line</b>	What proportion of households in the village grew [ ] in the past 12 months?  Very few 01 About one in ten 02 About one quarter 03 About one half 04 About three quarters 05 Almost all 06 DK 99	In which month(s) was [ ] harvested during the past 12 months?  <i>Interviewer: Allow multiple answers if more than one harvest per year (up to 3 answers)</i> MM Jan = 01 Feb = 02 Mar = 03 ...Dec = 12	What proportion of households suffered from crop failure for [ ] in the past 12 months?  None 00 Very few 01 About one in ten 02 About one quarter 03 About one half 04 About three quarters 05 Almost all 06 DK 99	What proportion of households who grew [ ] sold some of their production in the past 12 months?  None 00 Very few 01 About one in ten 02 About one quarter 03 About one half 04 About three quarters 05 Almost all 06 DK 99
a) Maize					
b) Sorghum					
c) Wheat					
d) Beans					
e) Peas					
f) Potatoes					
g) Green Vegetables					

## Community Questionnaire

### Section E: Wages & Economic Activity

	Question Description	Response guidelines	
E Q1	What is the average in cash <u>daily</u> wage for <b>men</b> (over 17 years of age) doing casual labour / piece work in the village in <b>crop activities</b> (planting, harvesting, weeding, etc) in this season?	<i>Emphasise this wage should not include food whilst working, should be for <b>100% pay-in-cash</b> (not paid in-kind) and be for someone in no debt to the employer. <b>Interviewer:</b> If only paid in KIND (no wage market) write 8888</i>	M
E Q2	What is the average in cash <u>monthly</u> wage for <b>men</b> doing casual labour / piece work in the village in this season in <b>livestock</b> ?	<i>Emphasise this wage should not include food whilst working, should be for <b>100% pay-in-cash</b> (not paid in-kind) and be for someone in no debt to the employer. <b>Interviewer:</b> If only paid in KIND (no wage market) write 8888</i>	M
E Q3	Do some men regularly leave the village in order to find work?	Yes 01 No ► E Q5 02	
E Q4	What proportion of men regularly leave the village to find work?	None 01 About three quarters 05 Very few 02 Almost all 06 About one quarter 03 DK 99 About one half 04	
E Q5	Do <b>women</b> (over 17 years of age) from this village ever work for money (eg. piece work)?	Yes 01 No ► E Q8 02	
E Q6	Roughly how much can a <b>female</b> worker earn <u>per day</u> on average in <b>crop activities</b> (planting, harvesting, weeding, etc)?	<i>Emphasise this wage should not include food whilst working, should be <b>100% pay-in-cash</b> (not paid in-kind) and be for someone in no debt to the employer. <b>Interviewer:</b> If only paid in KIND (no wage market) write 8888</i>	M
E Q7	Roughly how much can a <b>female</b> worker earn <u>per month</u> on average in <b>domestic work</b> ?	<i>Emphasise this wage should not include food whilst working, should be <b>100% pay-in-cash</b> (not paid in-kind) and be for someone in no debt to the employer. <b>Interviewer:</b> If only paid in KIND (no wage market) write 8888</i>	M
E Q8	Do some women regularly leave the village in order to find work?	Yes 01 No ► E Q10 02	
E Q9	What proportion of women regularly leave the village to find work?	None 01 About three quarters 05 Very few 02 Almost all 06 About one quarter 03 DK 99 About one half 04	
E Q10	Do <b>children</b> (aged under 15) ever work for money in this village? (This includes herd boys)	Yes 01 No ► E Q14 02	
E Q11	Do <b>young children</b> (aged under 12) sometimes work for money in this village?	Yes 01 No 02	
E Q12	Roughly how much can a <b>boy</b> (14/15 years old) worker earn in cash per day on average?	<i>Emphasise this wage should not include food whilst working, should be <b>100% pay-in-cash</b> (not paid in-kind) and be for someone in no debt to the employer. <b>Interviewer:</b> If only paid in KIND (no wage market) write 8888</i>	M

	Question Description	Response guidelines	
E Q13	Roughly how much can a <b>girl</b> (14/15 years old) worker earn in cash per day on average?	<i>Emphasise this wage should not include food whilst working, should be <b>100% pay-in-cash</b> (not paid in-kind) and be for someone in no debt to the employer. Interviewer: If only paid in KIND (no wage market) write 8888</i>	M
E Q14	What proportion of households in the village has any member <b>working in South Africa</b> ?	None 01 About three quarters 05 Very few 02 Almost all 06 About one quarter 03 DK 99 About one half 04	
E Q15	How does people's income in this village this month (from all sources, e.g. wages, farming, etc.) compare to the same time last year?	More than last year 01 About the same as last year 02 Less than last year 03 Don't know 99	
E Q16	How does the current availability of food compare to how it was last year, at the same time of the year?	More than last year 01 About the same as last year 02 Less than last year 03 Don't know 99	

E Q17	Thinking back of <b>the last 12 months</b> , were households in the village able to earn a good, average or poor income during each of the following months?		01 = Good 02 = Average 03 = Poor
	June		December
	May		November
	April		October
	March		September
	February		August
	January		July

**Community Questionnaire**  
**Section F : Local Businesses**

	Question Description		How many? <i>Write 0 if none</i>
F Q1	Does this village have a [ ]? If so how many?	a) Grocery store	
		b) Petty trader/spaza/bar	
		c) Home brewery	
		d) Public phone	
		e) Food preparation	
		f) Transport service (taxis)	
		g) Creche	
		h) Money lender	
		i) Miller	
		j) Carpentry	
		k) Metal works	
		l) Traditional healer	
		m) Construction	
		n) Initiation school	
		o) Mechanic	
		p) Agricultural inputs and tools sale/rental	
		q) Seamstress/tailor/clothes fixer	
r) Hairdresser			
F Q2	Does this village have other businesses not listed above?	Yes 01 No ► Next Section 02	
F Q3	What other business does this village have?	<b>Please list all other types of business</b>	<b>How many?</b>
		a)	
		b)	
		c)	
		d)	
		e)	
		f)	
		g)	
h)			

## Community Questionnaire

### Section G: Shocks

We are now going to ask some question about economic shocks that may have affected households in this village in the last 12 months. These are events that led to a serious reduction in asset holdings, caused households' income to fall substantially or resulted in a significant reduction in consumption.

	G Q1 Have households in the village suffered from [SHOCK] during the last 12 months?  01 = Yes 02 = No ► <b>Next line</b>	G Q2 What proportion of households have suffered from [SHOCK] during the last 12 months?  None 01 About three quarters 05 Very few 02 Almost all 06 About one quarter 03 DK 99 About one half 04
a) Death of a household member		
b) Widespread death/disease of livestock		
c) Theft/raiding livestock		
d) Crop disease/crop pests		
e) Crop failure		
<b>G Q3</b> In the last 12 months has this community suffered from [SHOCK]?  01 = Yes 02 = No ► <b>Next line</b>		
a) Droughts		
b) Floods/excess rain		
c) Large rise in agricultural input prices (eg fertilizer, pesticides, vaccination)		
d) Large fall in sales of agricultural products		
e) Large fall in sale of livestock products		
f) Large rise in food prices		
g) Less trading activity in the area		
h) End of aid project in the area		
i) Other, Specify _____		



## Section H: Local Prices

H Q1		What is the retail price for the following items in the nearest available point at the present time?							
	Item	a) Quantity	b) Unit 01 = kg 02 = gramme 03 = litre 04 = ml 05 = number/unit/ bundle/pack	c) Price (for DK, write 9998)		Item	a) Quantity	b) Unit 01 = kg 02 = gramme 03 = litre 04 = ml 05 = number/unit/ bundle/pack	c) Price (for DK, write 9999)
1	Maize grain	.		M	15	Sugar	.		M
2	Wheat grain	.		M	16	Table salt	.		M
3	Sorghum grain	.		M	17	Locally brewed traditional beer	.		M
4	Bread	<b>1 loaf</b>	<b>Loaf</b>	M	18	Meal outside the house (one plate)	<b>1 plate</b>	<b>Plate</b>	M
5	Rice	.		M	19	Tobacco (Best Blend)	.		M
6	Beef (fresh)	.		M	20	Toilet soap	.		M
7	Chicken flesh (whole)	.		M	21	Paraffin	.		M
8	Milk (fresh packed or UHT)	.		M	22	Candle	<b>1</b>	<b>05</b>	M
9	Eggs	.		M	23	Matches (box)	<b>1</b>	<b>05</b>	M
10	Cooking oil	.		M	24	Laundry soap	.		M
11	Dried beans	.		M	25	Trousers for men (basic)	<b>1</b>	<b>05</b>	M
12	Cabbage	.		M	26	Skirt for women (basic)	<b>1</b>	<b>05</b>	M
13	Tomatoes	.		M	27	Rubber Boots (best quality)	<b>1 pair</b>	<b>05</b>	M
14	Potatoes	.		M	28	Coffin	<b>1</b>	<b>05</b>	M



	Question Description	Response guidelines	
I Q11	Which is the health provider where <u>most people</u> in this village would go to be treated for a <b>minor ailment</b> ?	Write down the line # for the health provider of previous page. For DK, write 99	
I Q12	Which is the health provider where <u>most people</u> in this village would go to be treated for a <b>major ailment</b> ?	Write down the line # for the health provider of previous page. For DK, write 99	
I Q13	Which is the health provider where most people would go to get VCT – that is, testing to see if they are HIV positive or might have AIDS?	Write down the line # for the health provider of previous page. For DK, write 99	
I Q14	Which is the health provider where most people would be able to get ARV for AIDS?	Write down the line # for the health provider of previous page. For DK, write 99	
I Q15	What proportion of households in the village are accessing ARV treatment?	None 01 Very few 02 About one quarter 03 About one half 04 About three quarters 05 Almost all 06 DK 99	

**Community Questionnaire**  
**Section J: Service Provision – Schools**

Can you tell me the location of the nearest one of each of the following schools? <i>If don't know a school of this type put 97 ► Next item</i>		How long would it normally take to travel from the chief's house to get to the nearest [SCHOOL] and back?	Does anybody in this village ever use this [SCHOOL]?	Does this [SCHOOL] provide lunch?	Does this [SCHOOL] charge formal or informal fees for <u>most</u> children to attend?	How much are the basic fees, per child in this [SCHOOL]? For which period ?		
Type of school	Location	HH - MM  <i>Interviewer: Prompt. Note that distance to and from may be different (down/up-hill) – probe accordingly</i>	Main mode of transport  01 = On foot 02 = Horse, donkey or non motorized vehicle 03 = Motorized vehicle  <i>Interviewer: Always use the largest code if more than one mode of transport</i>	Yes 01 No 02 ► Next item	Yes 01 No 02 Don't know 99	Yes 01 No ► J Q7 02 Don't know ► 99 J Q7	MALOTI Write 9999 if DK.  Write 00 if nothing.	1 = Daily 2 = Weekly 3 = Monthly 4 = Quarterly 5 = Biannually 6 = Yearly
J Q1		J Q2	J Q3	J Q4	J Q5	J Q6		
1	Preschool / Creche						M	
2	Government Primary						M	
3	Government Secondary						M	
4	Private Primary						M	
5	Private Secondary						M	
6	Confessional Primary						M	
7	Confessional Secondary						M	
8	Non formal school (e.g. for herders)						M	

	Could a child go to this [SCHOOL] without a uniform?	How much would it cost for one uniform, for a child at this [SCHOOL] ?  <i>(For primary consider an 8 year old, for secondary a 14 year old )</i>	Could a child go to this [SCHOOL] without shoes?	How much would it cost for one pair of shoes for a child at this [SCHOOL] ?  <i>(For primary consider an 8 year old, for secondary a 14 year old )</i>	How satisfied are you with the quality of this [SCHOOL] ?	What proportion of children in this [SCHOOL] pass the most important (end of year) examinations, for example Standard 7, the first time they take the exam?
	Yes 01 No 02 Don't know 99	<i>Maloti</i>  <i>Write 9999 if DK.</i>  <i>Write 00 if nothing.</i>	Yes 01 No 02 Don't know 99	<i>Maloti</i>  <i>Write 9999 if DK.</i>  <i>Write 00 if nothing.</i>	Very satisfied 01 Satisfied 02 Dissatisfied 03 Very dissatisfied 04	None 01 Very few 02 About one quarter 03 About one half 04 About three quarters 05 Almost all 06 DK 99  ▶ Next line
	J Q7	J Q8	J Q9	J Q10	J Q11	J Q12
1		M		M		
2		M		M		
3		M		M		
4		M		M		
5		M		M		
6		M		M		
7		M		M		
8		M		M		

## Section L: Operational module

### Preliminaries

L Q1	Are you aware of the CGP in your community? <i>Interviewer: prompt</i>	01= Yes 02= No ► <b>Note this will be very rare. Go to next section/Finish survey</b>	
L Q2	Do any of you (the respondents) collect the CGP payment?	01= Yes 02= No	
L Q3	Why do households receive the CGP grant?  <i>Interviewer: Do not read out the answer options. Mark all that apply.</i>	01= Household poverty 02= Children in the household 03= Orphans in household 03= Household size 04= Gave the right answers during the house-to-house questionnaire 05= Selected by a computer (at random) 77= Other (specify) _____ 99= DK	

### Decision making

L Q4	Within a household in your community, who is the <u>MAIN</u> person to decide what the CGP payment is spend on?	01= Household head 02= Recipient (if not household head) 03= Other household member 04= Children 05= Extended family member 06= Chief / Village leader 07= VACS 77= Other (specify) _____	
L Q5	What is the gender of the decision maker?	01= Male 02= Female	
L Q6	Who else influences the decision?	01= Household head 02= Recipient (if not household head) 03= Other household member 04= Children 05= Extended family member 06= Chief / Village leader 07= VACS 08= Nobody 77= Other (specify) _____	

L Q7	What do you think CGP beneficiaries mainly spend the CGP grant on? <i>Interviewer: Do NOT prompt Mark all that apply</i>	01= Food for household 02= Food for children 03= Shoes and clothing for children 04= Pay back loan 05= Savings 06= Education expenses (incl. school fees) 07= Health expenses for household member (not children) 08= Health expenses for children 09= Assets (including agricultural/ livestock tools and inputs) 77= Others (specify) _____	

**Awareness of payment**

L Q8	How often are the beneficiary household supposed to receive the CGP transfer?	01= Monthly 02= Quarterly 03= Every 6 months 77= Other (specify) _____ 99= DK	
L Q9	What determines the size of each payment? <i>Interviewer: Prompt and mark all that apply</i>	01= Transfer depend on number of children 02= A food top up grant was added to the basis payment 03= There has been many variations in payments not related to the beneficiaries. 04= All receive the same about ► <i>Request the answer in Maloti</i> 77= Other (specify) _____ 99= DK	M
L Q10	Do you know how beneficiary households collect the money? <i>Interviewer: from a mobile G4S car / collection point</i>	01= Appropriate answer 02= Not appropriate answer ► Go to L Q12	
L Q11	What is the <u>MAIN</u> problem with the current CGP payment mechanism?	01= Time consuming to reach the pay point 02= Expensive to reach the pay point 03= You can only collect the money during one day 04= Not safe 05= No problems 77= Other (specify) _____	

**Village Assistance Committee**

L Q12	Have you ever heard about the VACS? <i>Interviewer: probe</i>	01= Yes 02= No ► Go to L Q15	
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L Q13	Does your VACs have some tasks related to the CGP?	01= Yes 02= No ► Go to L Q15	
L Q14	What does the VACS <u>currently</u> do in your community? <i>Interviewer: do not read out the answer options</i>	01= Take complaints and appeals of beneficiaries forward 02= Collect data on household 03= Provide information to the community about CGP 04= Monitor the beneficiaries to make sure CGP is used appropriately 05= Not active 77= Other (specify) _____ 99= DK	

### Case Management

L Q15	Do you have any knowledge of people submitting formal complaints about the CGP transfer? <i>Interviewer: prompt, BOTH beneficiaries and non-beneficiaries.</i>	01= Yes 02= No ► Go to L Q20	
L Q16	Who do people submit formal complaints to?  <i>Mark all that apply</i> <i>Rank: 1 = most frequent, 2 = second most frequent, 3= third most frequent.</i>	01= Chief / village leader 02= Councillor 03= Neighbours / Friends 04= Relatives 05= VACS 06= World Vision 07= Government / Ministry of Social Development 08= Local health worker 09= Social workers 10= School teachers 77= Other (specify) _____	
L Q17	What do CGP <u>beneficiaries</u> formally complain about?  <i>Mark all that apply</i> <i>Interviewer: probe but do not read out answer options</i>	01= Delayed transfers 02= Insecurity at pay point 03= Being uninformed about the programme's objective 04= Being uninformed about the date and size of next transfer 05= Not knowing where to complain 77= Other (specify) _____	
L Q18	What do <u>non-beneficiaries</u> formally complain about?  <i>Interviewer: probe but do not read out answer options</i>	01= Not being selected 02= Not knowing why others have been selected 77= Other (specify) _____	
L Q19	Are people's formal complaints answered by the CGP programme?	01= Yes 02= No	
L Q20	Is it common in your community that <u>BENEFICIARIES</u> grumble/gossip (informally complain) about the CGP transfer?	01= Yes 02= No ► Go to L Q22	



L Q21	What is the grumble/gossip about? <i>Mark all that apply</i>	01= Problems with collection of the CGP payment 02= Payment is too irregular 03= Payment is too small 04= Do not know how to complain 05= Dysfunctional VACS 06= Happy about receiving free money 07=Other (specify) _____	
L Q22	Is it common in your community that <u>NON-BENEFICIARIES</u> grumble/gossip (informally complain) about the CGP transfer?	01= Yes 02= No ► Go to L Q24	
L Q23	What is the grumble/gossip about? <i>Mark all that apply</i>	01= Not all poor households receive the payment 02= Some non-poor households receive the payment 03= Beneficiaries do not use the CGP on their children, as they should 04= Do not know why they were not selected 05= Happy for the beneficiaries 07= Other (specify) _____	

### Community relationships

L Q24	Does the rest of the community (apart from the beneficiary households) benefit in some way from the programme?	01= Yes 02= No	
L Q25	What is the <u>MOST</u> important positive effect of the CGP Grant on your community?	01= Reduction in poverty of beneficiary households 02= More money to spend – good for economic/business activities 03= Beneficiary children are more educated / in better health 04= Poor households are more integrated in the community 05= Children in beneficiary households eat better 06= Beneficiary households rely less on other people in the community financially 07=Other (specify) _____	
L Q26	What is the <u>MOST</u> important negative effect of the CGP Grant on your community?	01= Tension in the community / Jealousy from non-beneficiary households 02= Increased dependency of cash transfers 03= More money are spent on alcohol 04= Beneficiaries are treated with less respect 05= Prices have gone up 06= More demand for goods but no supply increase 07= More demand for health/education but no supply increase 07= Other (specify) _____	