

Lesotho CGP Evaluation Community Questionnaire

Section A: Preliminary Details

*The ideal community group for this survey includes members of the **local assistance committee and health workers, but possibly NOT the chief.** If possible it should be a mixture of elders and younger adult and an equal mix of men and women. Suggested size is four adults.*

	◆ Interviewer: Complete		Name				Code					
HH0 Q1	District											
HH0 Q2	Community Council											
HH0 Q3	Cluster Code											
HH0 Q4	Village (Name and Code)											
HH0 Q5	Ecological Zone		(LOWLANDS=1, FOOTHILLS=2, MOUNTAINS=3, SENQU RIVER VALLEY=4)									
HH0 Q6	Date: dd/mm/yyyy		Time at start: hh/mm		Time at finish: hh/mm		Number of participants			Interviewer ID Code		

Preamble

My name is _____ from Sechaba consultancy. With the District Children's Office and UNICEF we are doing a study about a scheme to help poor families with children. It is to understand more about the needs of various people who might one day be helped by the scheme. I would like to talk to four adults. If possible, the group should include **members of the local assistance committee and local health workers**, elder and younger people, men and women. It will take just over one hour. We would greatly appreciate your co-operation in this research because your experience and your suggestions are very important. The information that you provide us with will be kept confidential, and is for research purposes only. Your names will not appear in any report that comes out of this study. The information will be used for improving services only. We would like to come back and interview you again, maybe in two years' time. I would like to ask you some questions about all the people in this village and some other things about the village, for example, transport services or access to shops. When you are answering questions about the people here I would like you to answer in general for the people in the immediate village. It is important to think about the behaviour of the poorest people when answering these questions.

Lesotho CGP Evaluation Community Questionnaire

Section B: Interviewee Roster

Roster

ID	Name of Respondent	What sex is the respondent?	What age is the respondent?	What is the respondent's cellphone number?	What is his/her role in the community?
		Male 01 Female 02	Write age in Years	Write 9998 if not available	Local assistance comitee 01 Local health worker 02 Chief or traditional leader 03 Other specific role (specify) 04 Normal community member 06
	B Q1	B Q2	B Q3	B Q4	B Q5
1					
2					
3					
4					
5					
6					

Section C: Civil Infrastructure & Seasonality

	Question Description	Response guidelines	
C Q1	Are there currently any roads / tracks into this village that a car can access? /	Yes ► C Q3 01 No 02	
C Q2	How long does it take to <u>walk</u> from the chief's house to the nearest road?	HH-MM <i>Interviewer: After answering ► C Q5</i>	<u> </u> - <u> </u> H H M M
C Q3	For how many months of the year is it NOT possible to leave this village by motor vehicle <i>ON MOST DAYS?</i>	Write number of months in whole months. If possible all year, write 00 If never possible to leave the village on vehicle, write 12	
C Q4	◆ INTERVIEWER: What is the current quality of the main road into this village?	Mud / dirt – good condition 01 Mud / dirt – poor condition 02 Compacted stones – good condition 03 Compacted stones – poor condition 04 Tarmac – good condition 05 Tarmac – poor condition 06 No road 98	
C Q5	What is the name of the nearest town / urban centre?		

	Question Description	Response guidelines	
C Q6	Is it possible to get from this village (or the closest road) to this town / urban centre by public motor transport?	Yes 01 No ▶ C Q8 02	
C Q7	How much does it cost to make a trip to this town / urban centre by public transport (there and back)?	Write in Maloti	M

C Q8	How long would it normally take for a healthy person to travel from the chief's house to get to the following places and back?	A) Time	B) Mode of transport used most often
		HH - MM	01 = On foot 02 = Horse, donkey or non motorized vehicle 03 = Motorized vehicle <i>Interviewer: Always use the largest code if more than one mode of transport</i>
	a) The town / urban centre mentioned above		
	b) The food market or shop where most people buy their groceries		
	c) The nearest pharmacy/chemist (place where you can buy drugs)		
	d) The nearest Post Office		
	e) The nearest Public phone		
	f) The nearest miller		
	g) The nearest place where you can get phone signal		
	h) Nearest public agricultural extension office		
	i) Livestock veterinarian		

Lesotho CGP Evaluation Community Questionnaire Section D: Agriculture

D Q1	What proportion of households in the village are landless?	None Very few About one in ten About one quarter	01 02 03 04	About one half About three quarters Almost all DK	05 06 07 99		
D Q2	Are there community or public lands available for use by livestock ?	01 = Yes 02 = No ► D Q7					
D Q3	Is use restricted to members of the community?	01 = Yes 02 = No					
D Q4	How is access to grazing land allocated?	01 = Free for all 02 = Seasonal rotation among members 03 = Long term allocation 77 = Other (specify)					
D Q5	Do people provide payment for the use of communal or public land, either in cash or in kind, including labor?	01 = Yes 02 = No					
D Q6	What proportion of the households with livestock in the village, make use of communal or public lands?	None Very few About one in ten About one quarter	00 01 02 03	About one half About three quarters Almost all DK	04 05 06 99		

Crop	D Q7	D Q8	D Q9	D Q10	D Q11
	Did anyone in the village grow [] in the past 12 months? 01 = Yes 02 = No ► Next line	What proportion of households in the village grew [] in the past 12 months? Very few 01 About one in ten 02 About one quarter 03 About one half 04 About three quarters 05 Almost all 06 DK 99	In which month(s) was [] harvested during the past 12 months? <i>Interviewer: Allow multiple answers if more than one harvest per year (up to 3 answers)</i> MM Jan = 01 Feb = 02 Mar = 03 ...Dec = 12	What proportion of households suffered from crop failure for [] in the past 12 months? None 00 Very few 01 About one in ten 02 About one quarter 03 About one half 04 About three quarters 05 Almost all 06 DK 99	What proportion of households who grew [] sold some of their production in the past 12 months? None 00 Very few 01 About one in ten 02 About one quarter 03 About one half 04 About three quarters 05 Almost all 06 DK 99
a) Maize					
b) Sorghum					
c) Wheat					
d) Beans					
e) Peas					
f) Potatoes					
g) Green Vegetables					

Lesotho CGP Evaluation Community Questionnaire
Section E: Wages & Economic Activity

	Question Description	Response guidelines	
E Q1	What is the average in cash <u>daily</u> wage for men (over 17 years of age) doing casual labour / piece work in the village in crop activities (planting, harvesting, weeding, etc) in this season?	<i>Emphasise this wage should not include food whilst working, should be for 100% pay-in-cash (not paid in-kind) and be for someone in no debt to the employer. Interviewer: If only paid in KIND (no wage market) write 8888</i>	M
E Q2	What is the average in cash <u>monthly</u> wage for men doing casual labour / piece work in the village in this season in livestock ?	<i>Emphasise this wage should not include food whilst working, should be for 100% pay-in-cash (not paid in-kind) and be for someone in no debt to the employer. Interviewer: If only paid in KIND (no wage market) write 8888</i>	M
E Q3	Do some men regularly leave the village in order to find work?	Yes 01 No ► E Q5 02	
E Q4	What proportion of men regularly leave the village to find work?	None 01 About three quarters 05 Very few 02 Almost all 06 About one quarter 03 DK 99 About one half 04	
E Q5	Do women (over 17 years of age) from this village ever work for money (eg. piece work)?	Yes 01 No ► E Q8 02	
E Q6	Roughly how much can a female worker earn <u>per day</u> on average in crop activities (planting, harvesting, weeding, etc)?	<i>Emphasise this wage should not include food whilst working, should be 100% pay-in-cash (not paid in-kind) and be for someone in no debt to the employer. Interviewer: If only paid in KIND (no wage market) write 8888</i>	M
E Q7	Roughly how much can a female worker earn <u>per month</u> on average in domestic work ?	<i>Emphasise this wage should not include food whilst working, should be 100% pay-in-cash (not paid in-kind) and be for someone in no debt to the employer. Interviewer: If only paid in KIND (no wage market) write 8888</i>	M
E Q8	Do some women regularly leave the village in order to find work?	Yes 01 No ► E Q10 02	
E Q9	What proportion of women regularly leave the village to find work?	None 01 About three quarters 05 Very few 02 Almost all 06 About one quarter 03 DK 99 About one half 04	
E Q10	Do children (aged under 15) ever work for money in this village? (This includes herd boys)	Yes 01 No ► E Q14 02	
E Q11	Do young children (aged under 12) sometimes work for money in this village?	Yes 01 No 02	
E Q12	Roughly how much can a boy (14/15 years old) worker earn in cash per day on average?	<i>Emphasise this wage should not include food whilst working, should be 100% pay-in-cash (not paid in-kind) and be for someone in no debt to the employer. Interviewer: If only paid in KIND (no wage market) write 8888</i>	M

	Question Description	Response guidelines	
E Q13	Roughly how much can a girl (14/15 years old) worker earn in cash per day on average?	<i>Emphasise this wage should not include food whilst working, should be 100% pay-in-cash (not paid in-kind) and be for someone in no debt to the employer. Interviewer: If only paid in KIND (no wage market) write 8888</i>	M
E Q14	What proportion of households in the village has any member working in South Africa ?	None 01 About three quarters 05 Very few 02 Almost all 06 About one quarter 03 DK 99 About one half 04	
E Q15	How does people's income in this village this month (from all sources, e.g. wages, farming, etc.) compare to the same time last year?	More than last year 01 About the same as last year 02 Less than last year 03 Don't know 99	
E Q16	How does the current availability of food compare to how it was last year, at the same time of the year?	More than last year 01 About the same as last year 02 Less than last year 03 Don't know 99	

E Q17	Thinking back of the last 12 months, were households in the village able to earn a good, average or poor income during each of the following months?		01 = Good 02 = Average 03 = Poor
	June		December
	May		November
	April		October
	March		September
	February		August
	January		July

Lesotho CGP Evaluation Community Questionnaire
Section F : Local Businesses

	Question Description		How many? <i>Write 0 if none</i>
F Q1	Does this village have a []? If so how many?	a) Grocery store	
		b) Petty trader/spaza/bar	
		c) Home brewery	
		d) Public phone	
		e) Food preparation	
		f) Transport service (taxis)	
		g) Creche	
		h) Money lender	
		i) Miller	
		j) Carpentry	
		k) Metal works	
		l) Traditional healer	
		m) Construction	
		n) Initiation school	
		o) Mechanic	
		p) Agricultural inputs and tools sale/rental	
		q) Seamstress/tailor/clothes fixer	
		r) Hairdresser	
F Q2	Does this village have other businesses not listed above?	Yes 01 No ► Next Section 02	
F Q3	What other business does this village have?	Please list all other types of business	How many?
		a)	
		b)	
		c)	
		d)	
		e)	
		f)	
		g)	
		h)	

Lesotho CGP Evaluation Community Questionnaire

Section G: Shocks

We are now going to ask some question about economic shocks that may have affected households in this village in the last 12 months. These are events that led to a serious reduction in asset holdings, caused households' income to fall substantially or resulted in a significant reduction in consumption.

	G Q1 Have households in the village suffered from [SHOCK] during the last 12 months? 01 = Yes 02 = No ► Next line	G Q2 What proportion of households have suffered from [SHOCK] during the last 12 months? None 01 About three quarters 05 Very few 02 Almost all 06 About one quarter 03 DK 99 About one half 04
a) Death of a household member		
b) Widespread death/disease of livestock		
c) Theft/raiding livestock		
d) Crop disease/crop pests		
e) Crop failure		
G Q3 In the last 12 months has this community suffered from [SHOCK]? 01 = Yes 02 = No ► Next line		
a) Droughts		
b) Floods/excess rain		
c) Large rise in agricultural input prices (eg fertilizer, pesticides, vaccination)		
d) Large fall in sales of agricultural products		
e) Large fall in sale of livestock products		
f) Large rise in food prices		
g) Less trading activity in the area		
h) End of aid project in the area		
i) Other, Specify _____		

Section H: Local Prices

H Q1		What is the retail price for the following items in the nearest available point at the present time?							
	Item	a) Quantity	b) Unit 01 = kg 02 = gramme 03 = litre 04 = ml 05 = number/unit/ bundle/pack	c) Price (for DK, write 9998)		Item	a) Quantity	b) Unit 01 = kg 02 = gramme 03 = litre 04 = ml 05 = number/unit/ bundle/pack	c) Price (for DK, write 9999)
1	Maize grain	.		M	15	Sugar	.		M
2	Wheat grain	.		M	16	Table salt	.		M
3	Sorghum grain	.		M	17	Locally brewed traditional beer	.		M
4	Bread	1 loaf	Loaf	M	18	Meal outside the house (one plate)	1 plate	Plate	M
5	Rice	.		M	19	Tobacco (Best Blend)	.		M
6	Beef (fresh)	.		M	20	Toilet soap	.		M
7	Chicken flesh (whole)	.		M	21	Paraffin	.		M
8	Milk (fresh packed or UHT)	.		M	22	Candle	1	05	M
9	Eggs	.		M	23	Matches (box)	1	05	M
10	Cooking oil	.		M	24	Laundry soap	.		M
11	Dried beans	.		M	25	Trousers for men (basic)	1	05	M
12	Cabbage	.		M	26	Skirt for women (basic)	1	05	M
13	Tomatoes	.		M	27	Rubber Boots (best quality)	1 pair	05	M
14	Potatoes	.		M	28	Coffin	1	05	M

Lesotho CGP Evaluation Community Questionnaire

Section I: Service Provision - Health

Line Number	Can you tell me the location of the nearest one of each of the following health providers? <i>If don't know a health provider of this type put 97. ► Next item</i>		How long would it normally take to travel from the chief's house to get to the nearest [HEALTH PROVIDER] and back?	Does anybody in this village ever use this [HEALTH PROVIDER]?	Are medicines usually available at this [HEALTH PROVIDER]?	Can you get HIV testing at this [HEALTH PROVIDER]?	Can you get ARV at this [HEALTH PROVIDER]?	For how many hours in a typical working day is this [HEALTH PROVIDER] usually open for consultations?	For how long on average do you wait for a consultation and dispensation of drugs at this [HEALTH PROVIDER]?	Do the staff of this [HEALTH PROVIDER] usually treat patients with respect?	How satisfied are you with the quality of this [HEALTH PROVIDER]?
	Health Provider	Location	HH - MM	Yes 01 No 02 ► Next item	Always 01 Sometimes 02 Never 03 Don't know 99	Yes 01 No 02 DK 99	Yes 01 No 02 DK 99	< 2 hrs 01 2 - 4 hrs 02 4 - 6 hrs 03 6 - 8 hrs 04 > 8 hrs 05 Don't know 99	< 20 mins 01 20 mins - 1 hr 02 1 - 2 hrs 03 2 - 4 hrs 04 > 4 hrs 05 Don't know 99	Yes 01 No 02 Don't know 99	Very satisfied 01 Satisfied 02 Dissatisfied 03 Very dissatisfied 04
								<i>Interviewer: Choose the lower of categories for responses on the boundary, eg 4hrs = category 2</i>	<i>Interviewer: Choose the lower of categories for responses on the boundary, eg 4hrs = category 2</i>		
	I Q1	I Q2	I Q3	I Q4	I Q5	I Q6	I Q7	I Q8	I Q9	I Q10	
1	Govt. health centre/post										
2	Govt. hospital										
3	Pharmacy/ Chemist										
4	Private Hospital / Clinic										
5	Private Doctor										
6	CHAL Hospital										
7	CHAL Health centre/post										
8	Traditional healer										

	Question Description	Response guidelines	
I Q11	Which is the health provider where <u>most people</u> in this village would go to be treated for a minor ailment ?	Write down the line # for the health provider of previous page. For DK, write 99	
I Q12	Which is the health provider where <u>most people</u> in this village would go to be treated for a major ailment ?	Write down the line # for the health provider of previous page. For DK, write 99	
I Q13	Which is the health provider where most people would go to get VCT – that is, testing to see if they are HIV positive or might have AIDS?	Write down the line # for the health provider of previous page. For DK, write 99	
I Q14	Which is the health provider where most people would be able to get ARV for AIDS?	Write down the line # for the health provider of previous page. For DK, write 99	
I Q15	What proportion of households in the village are accessing ARV treatment?	None 01 Very few 02 About one quarter 03 About one half 04 About three quarters 05 Almost all 06 DK 99	

Lesotho CGP Evaluation Community Questionnaire

Section J: Service Provision - Schools

Can you tell me the location of the nearest one of each of the following schools? <i>If don't know a school of this type put 97 ► Next item</i>		How long would it normally take to travel from the chief's house to get to the nearest [SCHOOL] and back?	Does anybody in this village ever use this [SCHOOL]?	Does this [SCHOOL] provide lunch?	Does this [SCHOOL] charge formal or informal fees for <u>most</u> children to attend?	How much are the basic fees, per child in this [SCHOOL]? For which period ?		
Type of school	Location	HH - MM	Main mode of transport	Yes 01 No 02 ► Next item	Yes 01 No 02 Don't know 99	Yes 01 No ► J Q7 02 Don't know ► 99 J Q7	MALOTI Write 9999 if DK. Write 00 if nothing.	1 = Daily 2 = Weekly 3 = Monthly 4 = Quarterly 5 = Biannually 6 = Yearly
J Q1		J Q2	J Q3	J Q4	J Q5	J Q6		
1	Preschool / Creche		-				M	
2	Government Primary		-				M	
3	Government Secondary		-				M	
4	Private Primary		-				M	
5	Private Secondary		-				M	
6	Confessional Primary		-				M	
7	Confessional Secondary		-				M	
8	Non formal school (e.g. for herders)		-				M	

	Could a child go to this [SCHOOL] without a uniform?	How much would it cost for one uniform, for a child at this [SCHOOL] ? <i>(For primary consider an 8 year old, for secondary a 14 year old)</i>	Could a child go to this [SCHOOL] without shoes?	How much would it cost for one pair of shoes for a child at this [SCHOOL] ? <i>(For primary consider an 8 year old, for secondary a 14 year old)</i>	How satisfied are you with the quality of this [SCHOOL] ?	What proportion of children in this [SCHOOL] pass the most important (end of year) examinations, for example Standard 7, the first time they take the exam?
	Yes 01 No 02 Don't know 99	<i>Maloti</i> <i>Write 9999 if DK.</i> <i>Write 00 if nothing.</i>	Yes 01 No 02 Don't know 99	<i>Maloti</i> <i>Write 9999 if DK.</i> <i>Write 00 if nothing.</i>	Very satisfied 01 Satisfied 02 Dissatisfied 03 Very dissatisfied 04	None 01 Very few 02 About one quarter 03 About one half 04 About three quarters 05 Almost all 06 DK 99
	J Q7	J Q8	J Q9	J Q10	J Q11	J Q12
1		M		M		
2		M		M		
3		M		M		
4		M		M		
5		M		M		
6		M		M		
7		M		M		
8		M		M		

Lesotho CGP Evaluation Community Questionnaire

Section K: Targeting

	Targeting / Selection		
K Q1	In the last few months have you been aware of people coming to this community in order to select certain households to receive a cash transfer called the Child Grant Programme? <i>Interviewer: if respondent appears to be unaware, briefly explain the Programme using key words (360M, quarterly, OVCs, UNICEF, World Vision, DSW) before answering NO.</i>	01 Yes 02 No ► Note that this will be very rare as most people should know about the programme. However, if nobody knows after some prompting, CLOSE INTERVIEW	
K Q2	What was the main way this community was informed about the programme? <i>Allow only one option</i>	01 = Radio, television, pamphlets and other media 02 = Village Chief/ community leaders 03 = School teachers 04 = Social workers 05 = Local Health Workers 06 = Local Assistance Committee / Support Group 07 = World Vision/UNICEF 08 = Department Social Welfare 09 = Public gathering 77 = Other (specify) _____ 99 = DK	
K Q3	Were the program's objectives explained to your community?	01 Yes 02 No	
K Q4	Who was involved in the process of selecting the households to participate in the programme? <i>Allow multiple options</i>	01 = World Vision 02 = UNICEF 03 = Village Chief / community leaders 04 = Local Health Workers 05 = Local Assistance Committee/Support Group 06 = Department Social Welfare 07 = Social workers 08 = School teachers 09 = The whole community 77 = Other (specify) _____ 99 = DK	
K Q5	Did anyone explain to the community how CGP beneficiaries would be chosen?	01 Yes 02 No	
K Q6	Do you know how the CGP beneficiaries are chosen?	01 Yes 02 No ► K Q12	
K Q7	How are they chosen? <i>Mark all that apply</i>	01 Household assets 02 Household poverty 03 Number of children 04 Household size 05 Community Validation 06 Orphans 77 Other (specify)	

K Q8	Do you feel that these selection criteria are fair?	01 = Yes 02 = No	
K Q9	Were there any types of household that weren't able to participate in the selection process?	01 = Yes 02 = No ► K Q12	
K Q10	Which types of households? <i>Mark all that apply</i>	01 = Minority groups 02 = Sick or disabled households 03 = Migrant workers 04 = People who were away on that day 05 = People who are not in good relationship with the chief 77 = Other (specify _____)	
K Q11	Do you think that the process of selecting the households to participate in the programme was....?	01 Very transparent 02 Transparent 03 Not very transparent 04 Not transparent at all	
K Q12	Do you know which households have been selected to benefit from the programme in this village?	01 = Yes 02 = No ► K Q15	
K Q13	Do you think that some of the selected households should be excluded because they are not in need?	01 = Yes 02 = No	
K Q14	Knowing that the programme has limited resources, do you think that some of the excluded households should be selected instead because they are more in need?	01 = Yes 02 = No	
K Q15	When do you expect household in this community to receive the first payment from the programme?	MM/YY DK = 99/99	
K Q16	How much do you expect the payment for beneficiaries to be?	MALOTI DK = 9999	M
K Q17	How often do you think this payment will be made?	01= Monthly 02= Quarterly 03= Every 6 months 04= Yearly 99 = DK	
K Q18	Will there be any rules (conditions) on how people should spend their cash transfer?	01 Yes 02 No ► Close Interview	
K Q19	Can you please list the rules attached to the cash transfer? Allow multiple options—but do not prompt	01 Enrolment of children in primary school 02 Immunisations of children 03 Attendance to a primary health care centre 04 Food and nutrition 05 Uniforms and school shoes 06 Other clothing for children 77 Other _____	